

ABSTRACT

An assisting-work management apparatus and an assisting-work management program that assure that a plurality of assisting works for a substrate-related-operation performing system are efficiently carried out by a plurality of workers. A responsible-worker determining portion 140 determines a responsible worker who carries out an objective work determined based on assisting-work occurrence information obtained by an assisting-work occurrence information obtaining portion 110, and an assigned-work informing portion 180 informs the responsible worker of the objective work assigned to the worker. The responsible-worker determining portion 140 can determine, based on pre-set worker information, current worker information, and worker intention information, an appropriate responsible worker who carries out an objective work.